European Valuer Journal

ISSUE N°37
NOVEMBER 2025

TEGOVA
The European Group of Valuers' Associations

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PROPERTY VALUATION: THE WEAKEST LINK IN THE LENDING PROCESS

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Is the EU red tape bonfire the end of ESG?

What does 'ESG' mean in EU valuation practice?

Michael MacBrien

Apart from war and tariffs, the only EU headline that seems to hold public attention is the rollback of EU regulation, admittedly the most extensive in the history of the Union. As EU law is the backbone of ESG requirements and related valuation, we need to consider to what extent the reversal of the regulatory tide affects ESG valuation practice.

We should consider this from three angles:

i. European Green Deal law in general and the law targeting the building stock in particular,
ii. EU corporate sustainability reporting law and
iii. EU banking supervision law and guidelines and their ESG valuation provisions

before translating ESG into valuation practice (IV.)

I. European Green Deal law in general and the law targeting the building stock in particular

ESG does not exist in a vacuum; it reflects evolving EU law on environmental, social and governance questions. So the first priority, given the utter dominance of 'E' over 'S' and 'G' (see below), is to see to what extent regulatory rollback affects Green Deal law: overall, only very marginally, and for property-relevant legislation, as repeatedly announced in EVJ, not at all.

Concerning overall reductions in GHG for which real estate is the single biggest emitter (34%), there are no plans to revise the goals of a 55% reduction of carbon emissions by 2030 compared to 2020 levels (the EU is on target to surpass that goal) or net zero by 2050. The current struggle is about what to do by 2035 and 2040.

Nor is there any movement to review the laws that lay down the rapid decarbonisation of the public and private building stock or to cancel extension of the EU Emissions Trading System to buildings.

An 'Environment Omnibus'[1] is imminent but is only expected to target administrative burdens relating to the circular economy, industrial emissions and waste management.

This ringfencing of hard EU law is crucial to the 'E' in ESG valuation because EVS's standard on valuation and energy efficiency and its guidance on the Capital Requirements Regulation (CRR)'s 'property value' are predicated on the assurance that nothing will stop the greening of the EU economy in general and of the building stock in particular.

> *"This ringfencing of hard EU law is crucial to the 'E' in ESG valuation because valuation is predicated on the assurance that nothing will stop the greening of the EU economy in general and of the building stock in particular."*

Two examples:

1. EVS 6 Valuation and Energy Efficiency, though adjusting the methodology according to whether the property has an energy performance certificate (EPC) or not, is predicated on the rapid increase in situations requiring EPCs mandated by the new Energy Performance of Buildings Directive.

2. The CRR's requirement that its 'property value' be based on 'prudently conservative valuation criteria' a key component of which is that "the value is adjusted to take into account the potential for the current market value to be significantly above the value that would be sustainable over the life of the loan (see EVS 2025 EVGN 2)". Probably the single most important element of that is the assurance that EU law will create regular and increasing market pressure on energy-inefficient properties.

II. EU corporate sustainability reporting law

This is where the European Commission is concentrating the brunt of its effort to reduce companies' administrative burdens by 25% (35% for SMEs) in particular by radically amending scope thresholds of, inter alia, the Corporate Sustainability Reporting Directive and Due Diligence Directive so that 80% of companies now covered will no longer be in scope. Those that still are, will have far less sustainability data points to cover thanks to revision of the European Sustainability Reporting Standards and limitation of the information that in-scope companies can request of their SME and small midcap business partners (the objective is to cut the 'trickle down` of ESG administrative burdens from the big corporates to their smaller suppliers). Banks will be able to exclude from the denominator of their green asset ratio (GAR)[2], exposures that relate to undertakings which are not in the reduced scope.

And all that's just the Commission's Proposal; the Council of Ministers's and European Parliament's amendments are cutting even deeper.

That will surely be an immense relief to corporate Europe, will have considerable fallout for business valuation, but won't have much impact on property valuation, especially mortgage valuation, because for that, the ESG obligations are elsewhere *and no one is contemplating touching them.*

III. EU banking supervision law and guidelin ovisions

This is the source of most ESG obligations for banks and in particular for ESG property valuation. First and foremost EU law – the Capital Requirements Directive (CRD)[3] and the Capital Requirements Regulation (CRR)[4], but the detail is in European Central Bank (ECB) and European Banking Authority (EBA) guidance flowing from the CRD and CRR:

- ECB Guide on climate-related and environmental risks[5]
- EBA Report on data availability and feasibility of common methodology for ESG exposures[6]
- EBA Report on the role of environmental and social risks in the prudential framework[7]
- EBA Guidelines on the management of environmental, social and governance (ESG) risks[8]
- EBA Guidelines on loan origination and monitoring[9]

What 'ESG' means in terms of valuation practice under the EU law and guidelines

With the exception of the ECB Guide which restricts itself to "climate and environment", all the EBA reports and Guidelines address 'ESG'. Understanding what this means concretely requires dissection of 'E', 'S' and 'G' and further dissection of 'E'.

A. Dissecting 'ESG'

It is not hyperbolic to state that, at least as far as valuation-related issues are concerned, all the above laws and guidance pay mere lip service to both 'S' and 'G'. Paragraph 208 of the EBA Guidelines on loan origination is typical:

"when applicable, credit institutions should take into account ESG factors affecting the value of the collateral, for example the energy efficiency of buildings at origination"

Taken in isolation, that would not be conclusive – energy efficiency is just 'an example'; but when all the various guidelines always use the same turn of phrase and always use as the 'example' either "energy efficiency" or "climate and environment", clearly a picture is emerging.

The EBA Guidelines on the management of ESG risks have the merit of giving a rationale for this:

> **"1. Scope of the ESG risks covered by the guidelines**
>
> ... Article 87a of the CRD VI mandates the EBA to issue guidelines on management practices for the full scope of these risks. [Ndlr: 'E', 'S' and 'G'] However, ***the EU and international regulatory developments for environmental risks are more advanced than for social and governance risks.*** ...Therefore, in order to reduce the burden for institutions and the time pressure to adapt to the new regulatory developments, it is considered that the guidelines should focus on environmental risks mainly, ***although introducing some high-level requirements to define the management practices for social and governance risks ...***
>
> *Section 7.1 Cost-benefit analysis, subsection E(12)(1)"*

Readers may need assistance with the niceties of politically correct eurosemantics:

- ***" ... regulatory developments for environmental risks are more advanced than for social and governance risks"*** That's 'ever closer union' spiel. And why not? Historical determinism is a European invention: "This is the situation today, but it will change when we have developed the 'S' and the 'G'! We'll get there! It's just a matter of time!"

  Don't hold your breath – the current slashing and burning of the Due Diligence Directive that was originally designed to force companies to check their foreign supply chains for human rights abuses is a good litmus test of the low current political appetite for 'S' and 'G'.

- ***"introducing some high-level requirements to define the management practices for social and governance risks"***. Sounds powerful! But in eurospeak, 'high level requirements' means principles-based requirements – a bald statement with no detail that would enable the Commission or the Court of Justice to enforce.

In search of anything in the valuation-relevant EU law and guidance having anything to do with 'S' or 'G', we found this in the EBA Guidelines on management of ESC risk (under "Identification and measurement of ESG risks):

"negative material impacts on own workers, workers in the value chain, affected communities and consumers/end-users including information on due diligence efforts or processes to avoid and remediate such impacts." (Paragraph 28 (b)(ii))

You could consider tenants as end-users, but under the EBA Guidelines it would only concern the assets of the largest rental property companies because the section applies only to "large corporate counterparties".

Note that financial institutions have a major 'G' or 'Governance' obligation to ensure the conditions for the sustainable activity of the valuers they commission or employ, a matter of the highest importance, but not an obligation on valuers themselves. See in this issue *"ESG and climate risks: redefining real estate valuation for banking risk mitigation"* by José Caetano Soares de Oliveira.

Thus, with very few exceptions, ESG valuation is all about 'E'.

So what is the scope of 'E'?

B. Dissecting 'E'

Analysing the EBA and ECB literature, even though there are many references to energy performance and nothing else, still there are many others that refer to "climate-related and environmental risks". Energy efficiency is obviously "climate-related" but it doesn't monopolise the concept. Floods and wildfires are clearly climate-related risks. 'Environmental risks' can include for instance biodiversity or soil degradation.

Probably the safest and best indicator of EU policy on this is the ECB Guide on climate-related and environmental risks, especially as the ECB's relationship with its bank wards is of a different nature than EBA's. The title of their paper is misleading. The ECB doesn't give guidance; it has "expectations". Like Nelson's England at Trafalgar, the ECB expects every banker to do his duty.

ECB expectation 8.3: **"Institutions are expected to consider climate-related and environmental risks in their collateral valuations.** Climate-related and environmental risks may affect the value of collateral. **Institutions are expected to give particular consideration to the physical locations and the energy efficiency of commercial and residential real estate** in this regard. Institutions are expected to incorporate these considerations into both the process for establishing the value of collateral and into the review process prescribed by the applicable regulations."

"physical locations of the real estate" would seem to translate a concern with floods and wildfires, and we see that banks are asking valuers for this information more and more along with earthquake risk which is neither climate- nor environment-related but is also a high EU political concern. It was introduced into the Energy Performance of Buildings Directive which requires that buildings undergoing major renovation address not only energy efficiency but also risks related to intense seismic activity *(Article 8(3))*. The idea is to profit from the obligatory major renovation to get both jobs – energy efficiency and earthquake resilience – done cost-effectively.

IV. Translating ESG as circumscribed above into valuation practice

We have seen that under EU law and guidance, 'ESG' for valuation means energy efficiency and wider "climate-related and environmental risks". Yet EVS 2025's EVS 6 deals only with energy efficiency. Going forward, the European Valuation Standards Board might consider a broader EVS 6 or separate guidance on climate-related and environmental risks, but if they do, it may not be easy.

For starters, accessing information may be a real problem in some countries. In their cutting edge article *"Bulgaria's approach to integrating EU energy efficiency and climate regulation into valuations for lending purposes"* in EVJ issue n° 36 of July 2025, Tzenka Bojilova and Georgi Georgiev state that increased attention is being focused on natural risks such as earthquakes, floods and fires but that "Currently the only reliable and widely accessible source in this regard is the map of seismic zones in Bulgaria. The lack of centralised information about the remaining risks continues to create difficulties in valuation practice." It is doubtful that such problems are restricted to Bulgaria.

And then there's the question of what to do with the information. Simply include it in the valuation report because it was requested by the bank client, or actually try to integrate the data into the estimation of value as is done for energy efficiency in EVS 6? That may be tough. For instance, the responsiveness of property markets to flood risk is a very complex valuation challenge. See EVS 2025's EVIP 8 Flooding and the Valuation of Property and the magisterial *"The impact of flood risk on the assessment of property values for secured lending"* by Borut Bajc, Samo Javornik, Jure Kern and Jernej Šturm in EVJ issue n° 33 of June 2024.

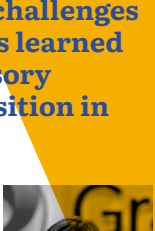
In short, examination of EU banking supervisory law and guidance shows 'ESG' to be a political Zeitgeist-prompted misnomer, at least for all but the biggest commercial property companies or portfolios. Of course, apart from regulation, corporates have their own needs and motivations for comprehensive 'E', 'S' and 'G' valuation reporting as can be seen in the last issue of EVJ[10]. But for mortgage valuation under EU law and guidance, what matters is 'E', which is broader and more complex than just the still very dominant energy efficiency.

Michael MacBrien

1 'Omnibus' is the catchword for packages of proposed amendments to EU laws scaling down the administrative burdens.
2 According to the EU Taxonomy Disclosures Delegated Act, the GAR refers to the proportion of a credit institution's assets that finance and are invested in EU Taxonomy-aligned economic activities as a proportion of the total covered assets.
3 Directive (EU) 2024/1619 amending Directive 2013/36/EU as regards supervisory powers, sanctions, third-country branches, and environmental, social and governance risks
4 Regulation (EU) 2024/1623 amending Regulation (EU) No 575/2013 as regards requirements for credit risk, credit valuation adjustment risk, operational risk, market risk and the output floor
5 European Central Bank – Guide on climate-related and environmental risks – Supervisory expectations relating to risk management and disclosure – November 2020
6 European Banking Authority – Report on data availability and feasibility of common methodology for ESG exposures – EBA/REP/2025/06 – February 2025
7 European Banking Authority – Report on the role of environmental and social risks in the prudential framework – EBA/REP/2023/34 – October 2023
8 European Banking Authority – Final Report – Guidelines on the management of environmental, social and governance (ESG) risks EBA/GL/2025/01 – 08/01/2025
9 European Banking Authority – Final Report – Guidelines on loan origination and monitoring – EBA/GL/2020/06 – 29 May 2020
10 European Valuer Journal issue n° 36, July 2025:
"The new reality for property valuation – Navigating the ESG landscape", by Jolanta Panas
"Quantifying climate risks: the new frontier in real estate valuations", by Sven Bienert and Ben Höhn

Yerevan, Armenia

#01 Valuation challenges and lessons learned in compulsory land acquisition in Armenia

Tigran Grigoryan *Naira Derdzyan*

Context of compulsory land acquisition in Armenia

In Armenia compulsory acquisition of land has been shaped by two parallel developments: the formation of a professional valuation system and the state's pursuit of large-scale urban redevelopment. After independence of the Republic of Armenia in 1991, property rights were gradually restored and private ownership expanded. However, it was not until the early 2000s that valuation became institutionalised as a profession, with the State Cadastre Committee certifying valuers and enforcing standards. This system created the technical basis for calculating compensation in cases of alienation. A Law "On Valuation Activities," was adopted in 2005 and a National Valuation Standard in 2006, both having undergone multiple revisions in response to evolving market needs and international practice. At present, around 80 valuation companies and 180 certified valuers are active in Armenia.

The first large test of valuation practice in compulsory land acquisition came with the redevelopment of central Yerevan. The "Northern Avenue" project, initiated in the early 2000s, required the clearance of entire neighbourhoods in the city's historic core. Residents were displaced, many of them unwillingly, and conflicts quickly arose around compensation levels, valuation methods, and the absence of transparent negotiation. These disputes revealed the state's limited capacity to balance investor interests with the rights of affected households. In many cases, residents claimed that compensation fell well short of market value, while courts offered little effective protection.

The controversy around "Northern Avenue" directly influenced the adoption of the 2006 Law "On Alienation of Property for Ensuring Overriding Public Interests." The law codified procedures for declaring an area as subject to compulsory acquisition, requiring valuation-based compensation and providing for judicial appeal. On paper, this was a step toward formalisation and legal clarity. In practice, however, the implementation of the law exposed deeper tensions: the definition of "overriding public interest" remained broad, and the power imbalance between developers and residents persisted.

Subsequent projects, such as the redevelopment of the "Firdus 33rd District" and the "Kond" neighbourhood, further illustrated these issues. Both areas held not only residential but also cultural and historical value, making the social cost of clearance particularly high. The 2008 global financial crisis stalled investment and left these projects incomplete, yet the declaration of eminent domain remained in force, freezing property rights for affected owners. To this day, residents of these neighborhoods face uncertainty over their homes, fragmented ownership, and limited legal remedies.

The Armenian experience demonstrates that compulsory land acquisition is not merely a legal or technical procedure. It is a deeply political process that tests the credibility of state institutions, the professionalism of valuers, and public trust in the fairness of redevelopment. While Armenia has developed a legal and professional framework for valuation and eminent domain, the unresolved legacies of its flagship projects highlight the gap between formal regulation and lived reality.

The lion's share of disputes in Armenia has consistently revolved around the compensation value of affected land plots, with valuers playing a central role. Regardless of how carefully compensation is calculated, grievances tend to emerge—whether from the acquirer, the property owner, or both. In the case of the three major redevelopment projects of the 2000s, all investors were local companies, while multiple valuation firms were engaged in assessing thousands of properties over several years. This marked the first wave of valuation practices in the context of compulsory land and property acquisition in Armenia.

In the 2010s, a new generation of large-scale investment projects reshaped the practice. The "North-South Road Corridor," linking Armenia from the south-Iranian to the northern-Georgian border and traversing nearly all regions, and the "Sustainable Urban Development Investment Project" in central Yerevan, were both financed primarily by international financial institutions (IFIs). These projects introduced higher standards in design and construction and, critically, elevated the requirements for compulsory acquisition and resettlement planning. A cornerstone of these efforts was the determination of fair compensation for affected properties in line with international principles and best practices. This guided the second wave of valuation practices in Armenia, requiring national valuation standards to be reconciled with the more rigorous safeguard frameworks of the IFIs.

Role of valuers: managing public trust and resistance

Beyond legal and organisational steps, preparation for eminent domain process starts with public hearings/consultations - the first point of contact between the project implementer (the purchaser) and the property owners.

These meetings are designed to inform participants about their rights and obligations, the methodology of planning and implementation, and the overall project details. Valuers, along with social and resettlement experts, are usually present at this early stage.

For affected persons (APs), project presentations attract strong attention. It is not uncommon for some participants to gather around printed design maps even before the presenter reaches the relevant slides, and the more outspoken may even attempt to "redesign" the project on the spot, suggesting alternatives they believe to be "more suitable."

Nevertheless, what consistently overshadows the project design is the question of compensation. From the outset, valuers are frequently pressed to state how much will be paid for the affected land or property. At this stage, however, it is premature to provide figures. Compensation can only be determined after several preparatory steps: field measurements, property inventories, the drafting of description protocols, site inspections, and subsequent office-based valuation work.

The valuers must once again explain that it is impossible to answer at that stage, trying to switch the attention of APs from valuation figures to methodological aspects of valuation applied.

Over the years, valuers' cooperation with social development and resettlement specialists has helped refine methodological approaches to impact assessment and compensation, improving technical rigour and producing practical strategies for addressing stakeholder concerns. Some of the practical examples and selected case studies presented later in this article highlight the challenges encountered and the good practices that have emerged. In 2015, during the construction of the Yerevan Bypass Road, authorities experimented with a new compensation approach. Instead of disclosing individual valuations upfront, a price scale was introduced, showing minimum and maximum rates by land category. At public hearings, affected persons (APs) raised few objections, but once official offers were issued, many questioned why their property had not been valued at the maximum rate. This reinforced the practice that valuers now generally limit themselves to explaining compensation principles rather than presenting figures prematurely.

A different innovation emerged in 2007, after lessons from Northern Avenue, where some owners lost cash compensation or could not purchase equivalent housing due to rising market prices. For residents of dormitory-style housing (shared kitchens and bathrooms), the government offered in-kind compensation: exchange of units for newly renovated apartments of similar size, about one kilometer away. One elderly woman, for example, traded her $20\ m^2$ room for a $35\ m^2$ apartment with private facilities. While the offer was objectively favorable, many families protested relocation from central Yerevan. The woman ultimately accepted, as her old building collapsed under heavy snowfall the following winter.

These cases highlight that compensation design—whether cash or in-kind—shapes public perceptions and valuation once again becomes the most sensitive issue.

Commonly applied compensation principles in IFI-funded projects led to APs' behavioural changes

International donor organisations require that affected persons (APs) be compensated so that their standard of living after project implementation is equal to or better than before. Unlike national legislation, which provides market value plus 15 percent, IFI-funded projects apply the principle of **replacement cost**—the amount needed to construct a comparable new building without applying depreciation—or market value, whichever is higher, plus 15 percent. Agricultural landowners benefit additionally, as trees and crops are compensated separately based on age and yield. This has been particularly significant in rural regions affected by the North-South Road Corridor project.

One might assume that compensation above market value eliminates grievances, yet in practice, complaints often persist. The prevailing mindset tends to be: "the more we can extract, the better." Purchasers, meanwhile, emphasise fairness and legal compliance. What the purchaser explains: Properties are acquired from owners on fair terms. What many owners think: They want to take our lands for pennies. Public hearings bring these perspectives into direct confrontation. While they are designed to ensure common understanding and manage expectations, they sometimes escalate, with APs comparing their plots to neighbors' or making exaggerated claims about intended land use. Experience shows that collective resistance is common in group settings, while one-on-one consultations are more conducive to cooperation.

In these situations, valuers play a central role in dispute management. Their responsibility is to explain the premises of valuation, including concepts such as "highest and best use," while reminding participants that consultations are meant for dialogue and adjustment of approaches, not immediate price negotiation. Over time, the active involvement of valuers in grievance redress and public engagement has led to improvements in both methodology and institutional practice.

Evolution of valuation procedures during IFI-funded projects implementation

To align with international safeguards, Armenian valuation practice underwent several adjustments during the 2010s:

- **Depreciation eliminated** in replacement cost calculations for structures
- **Separation of land and improvements** (trees, crops, vines, etc.) to ensure independent valuation
- **Land valued by actual use** (current or registered—whichever was more advantageous to APs)
- **Inclusion of livelihood restoration** considerations to achieve pre-project well-being levels
- **Valuation of non-registered/illegal assets**[1] to prevent uncompensated losses

Institutional improvements also emerged: specific Terms of Reference for valuation assignments; structured cooperation between safeguards teams and valuation specialists; enhanced data collection and management tools; and greater integration of valuers in public consultations and grievance redress. The practice of revising valuation reports based on complaints also took root, reflecting a more participatory approach.

Culmination of valuation disputes.

What happens if an AP refuses the proposed compensation?

Despite the abovementioned efforts, disputes remain common. By law, compensation equals market value plus 15 percent. If APs reject the proposed compensation, the purchaser initiates expropriation proceedings in court. APs often submit independent valuation reports, which sometimes diverge sharply from official figures. In one Yerevan project in 2025, for example, the purchaser proposed €130 per square meter, while an independent report valued the property at €400 per square meter.

Before cases proceed to court, both parties typically submit their reports to the Valuation Report Review Commission, established under the Cadastre Committee in the 2000s. The Commission, composed of five active valuers serving on a voluntary five-year basis, issues a professional opinion on both the assessed values and the methodologies applied. While this process occasionally facilitates settlement, disputes more often move forward to court.

In litigation, courts generally order additional expert examinations before ruling. Valuers are called as witnesses to defend their reports, a process that can take years and rarely favors the purchaser. A striking example occurred in 2016, when one AP—out of 200—rejected the proposed compensation for the Yerevan Bypass Road. Nearly a decade later, the case remains unresolved, leaving a 200-meter gap in a 12-kilometer road and preventing the project from achieving its full purpose. Disagreements with the valued compensation amount, and escalation of those disagreements, lead to multidimensional risks for government-led projects.

Measures taken to overcome the challenges and improve the sector.

Several reforms have been proposed to strengthen valuation practice in eminent domain. These include the introduction of mandatory professional liability insurance for valuers and the creation of an accelerated compensation mechanism, whereby APs would receive payment at the higher end of estimated values. Any potential losses to either party would then be covered through the valuer's insurance. Such steps are intended to increase trust and reduce disputes.

Case studies: Practical valuation challenges in eminent domain process and complaint- triggered improvements

Case 1. Use of Baseline Data and Related Issues

The first case concerns the use of baseline data for valuation in the North-South Road Corridor Project in Armenia. A group of APs filed a complaint to the Asian Development Bank (ADB), the funding institution for that section of the project, regarding compensation for arable land plots and fruit trees under the resettlement plan. ADB appointed an independent valuer to conduct due diligence. The new valuation resulted in compensation levels nearly twice as high as the initial assessment.

Findings:

The due diligence revealed that the original valuer preparing the Land Acquisition and Resettlement Plan (LARP) had relied exclusively on land sales registered in the Cadastre. By contrast, the independent expert expanded the dataset to include both registered sales and land publicly offered for sale in the open market. For trees, the LARP valuer used data from the Department of Agriculture of the regional administration, applying crop data and a single year's price index. The ADB's expert instead used multi-year statistics, professional literature, and market data, averaging unit prices over three years.

Lesson:

To ensure reliability, data should be drawn from multiple sources. Outliers should be excluded by comparing ranges of figures and retaining the most representative values. For agricultural assets, multi-year statistical data (at least three years), professional literature, and specialised market bulletins should be combined to establish credible yield and price indices.

Improvement:

Today, valuation methodology requires the use of several independent and reliable sources of baseline data, which are then comprehensively analysed to ensure transparency and fairness in compensation.

Case 2. Valuation Approaches for Productive and Not Yet Productive Trees

The second case also arose from a complaint in the North-South Road Corridor Project, concerning compensation for 500 fruit trees. The AP disputed both the compensation amount and the categorisation of the trees as "not-yet productive," and hired an independent agronomist to verify productivity status.

Findings:

The agronomist engaged by the Land Acquisition and Resettlement Plan (LARP) team assessed the trees as 4 years old, classifying them as not-yet productive since apple trees typically reach full productivity at 5 years. In contrast, the AP's agronomist measured the trees using cross-sectional growth rings in the trunk. Upon further review, it became clear that the additional three years reflected the period during which the seedlings were grown in a nursery, which cannot be considered in valuation.

At the time, fruit trees were divided into three categories for valuation: seedlings, not-yet productive (valued by the investment approach) and productive (valued by the income approach). The compensation difference between not-yet productive and productive trees was substantial—nearly tenfold.

Lesson and Improvement:

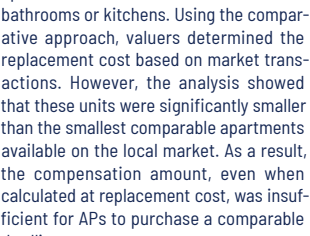
This case prompted significant debate in the valuation community. As a result, the methodology was revised:

- The categorical distinction was removed.
- Trees are now valued year by year, combining both investment costs and income flows.
- Tree age is calculated from the date of planting, excluding nursery years.

Formula applied:

$$\text{TF Compensation} = \text{TF Value of the investment} + \text{A actual tree age}^{1} \times \text{NMAI}^{2}$$

1 (max age of productivity)
2 Net market annual income



Case 3. Replacement Cost Insufficient to Restore Livelihoods

What if replacement cost is not enough? The third case highlights situations where the calculated replacement cost is insufficient to restore livelihoods. During the preparation of a Land Acquisition and Resettlement Plan (LARP) for the **North-South Road Corridor Project**, consultations revealed complaints from APs regarding the compensation for small apartments in multi-dwelling buildings.

Findings:

The affected units were single-room apartments of about $20\ m^2$, often without bathrooms or kitchens. Using the comparative approach, valuers determined the replacement cost based on market transactions. However, the analysis showed that these units were significantly smaller than the smallest comparable apartments available on the local market. As a result, the compensation amount, even when calculated at replacement cost, was insufficient for APs to purchase a comparable dwelling.

Further investigation of local transactions and listings confirmed that the minimum size of apartments on the market was larger, and therefore, their total cost was higher than the compensation calculated for the smaller affected units.

Lesson and Improvement:

To address this gap, valuers introduced a rehabilitation allowance, defined as the difference between the compensation for the affected unit and the minimum cost of a market-available apartment. This ensured that APs could acquire a functional replacement residence.

The methodology was subsequently revised and applied across the LARP: market analysis must account not only for unit prices but also for minimum viable dwelling sizes, linking valuation practice directly to livelihood restoration.

1 Most of IFI's safeguard policies for the projects they fund provide for compensation for non-land assets/improvements of non-registered illegal users affected due to compulsory land acquisition, and this, notwithstanding that such policy runs counter to legislation in most countries.

Tigran Grigoryan is CEO of the Independent Valuers Club, the Armenian member of TEGOVA. A valuation professional with over 20 years of experience, he has played a leading role in the valuation of more than 9,000 affected properties, particularly in the context of compulsory land acquisition, eminent domain, and infrastructure development projects. His work spans major initiatives such as the North-South Road Corridor and urban redevelopment programs in Yerevan. He has contributed to the development of national valuation standards and supported policy reforms including draft amendments to the Law on Valuation.

Naira Derdzyan PhD is a valuation and consulting professional with nearly two decades of experience in Armenia and the wider region. She has led valuation engagements and has extensive experience in transaction advisory and corporate strategy, bringing international best practice into the Armenian context. She has supported policy reforms and advised on the alignment of Armenian practice with international standards across diverse industries.

Actions, Answers

#02 Property valuation: the weakest link in the lending process

Paulo Barroso Trindade

Background

In virtually all matters of the economy, it is recognised that expertise and responsibility go hand in hand. Property valuation is not an exception and property professionals, particularly in valuations for mortgage purposes, are aware of the role they play in society. In most countries, property valuation professionals, who are essential to the proper functioning of the mortgage and property markets, are usually duly regulated and are tasked at a level that does not reflect the technical demands and legal responsibilities of their work.

In Europe, property valuation projects that are crucial for lending decisions, financial reporting, taxation, and more, and even legal disputes. They also have economic and social repercussions, as the loss significance is immense. The reason is that, in many countries, the fees paid to valuers are not in line with the technical challenges and legal deadlines and increasing paperwork.

The pressures are mainly from the banking sector, whose models for hiring valuers are based on the lowest bidder and on issues of volume and speed. The work demands technical rigour and prudence, but the fees paid to valuers are not sustainable, paving the way for quality issues to be reversed in the short to medium term.

The quality issues that the reality feeds are fostering value to the profession requires setting minimum requirements for valuers and processing mortgage projects that are not compatible with the Royal Institution of Chartered Surveyors' latest Red Book – Valuation – Guarantee rigorous quality and ethical standards in valuations by ensuring its economic sustainability. It is not about protectionism, but about guaranteeing independence, quality and, ultimately, stability for one of the pillars of the financial system.

> *"Regulating the profession and ensuring its economic sustainability is not about protectionism, but about guaranteeing independence, quality and, ultimately, stability for one of the pillars of the financial system."*

Regulation and new challenges

The introduction of sustainability criteria in the valuation process and the impact of property vacancy have created new requirements for valuers. As required by banking supervision authorities, the European Central Bank, the European Banking Authority, and in most jurisdictions this has increased workloads without being reflected in valuers' fees.

The rules of the Capital Requirements Regulation (CRR) and the Capital Requirements Directive (CRD) on prudent valuation are now becoming another requirement of the valuation process for mortgage lending investments. However, the regulation has not generally understood that this requires that valuers' professional responsibility to be accompanied by higher fees.

TEGOVA's study

To investigate this further, TEGOVA conducted a survey in 16 countries, to which it received responses from 22 countries. The study found that the average fees paid by banks for a typical mortgage valuation (for an apartment) were €180-€240.

The fees paid to property valuers are not in line with the technical challenges and legal deadlines and increasing paperwork. €600/Member/year (€1,200/country) with a European average of €1,200.

A cross-analysis with economic indicators (GDP per capita, average gross salary and wage) revealed a strong correlation with the valuation fees paid.

Table 1 – Fees by country
Source: TEGOVA

Based on the analysis, it was possible to create a homogeneous graph of the situation in different European countries.

Table 2 – Regression analysis of fees and net average salary/GDP
Source: TEGOVA

Table 3 – Differences between actual fees applied in each country and the expected fees according to regression analysis

The study uncovered disparities in countries marked in green. The fees were lower than the expected fees, whereas in the ones were valuation fees the most negative variation example is Ireland, where the average fee is 60% lower than the expected fee and one of the most profitable for the banking industry.

This substantial increase in mortgage lending has led to a consequent increase in the number of valuations carried out by valuers and a shortage of technical feasibility. However, valuation for mortgage purposes is not the only valuation service provided as banks have historically been the ones able to accelerate the pace of the technology and the ones that have the financial resources to make an additional factor in their valuation commitments.

This situation has given enormous pressure on property valuers, as most of the valuation work is now being carried out by banks.

According to CBA data, mortgage lending in Europe is one that generates the most revenue in which is in short work.

Construction works supervision, management, safety and coordination of health and safety on site, as well as also and responsibilities over time.

Estate agents, who have to professionally qualified, and have to safeguard applicant systems financially and property market risk, and

The protection of consumers and recipients of services' consistency and transparency and the correct commitment to people lives.

And the Property Credit Directive laws down that banks' general information about the mortgage credit and the conditions that the borrower is entitled to and that is the borrower's and the public's interest. the borrower is entitled to and that is the borrower's and the public's interest. The law also that obligation to individual borrowers. total sum to be paid by the borrower for the mortgage credit and the APRC and the total amount to be repaid by the borrower.

It is a time when greater rigour and transparency are required, and when it is necessary to lower property valuers as the weakest link in the chain is a systemic error. It is not to be.

Conclusions

The TEGOVA study confirms it: in half of the countries analysed, the banking industry is not paying the fees that correspond to the professionals' responsibility.

Reversing this situation will require:

- greater literacy in the banking sector, so that it is more aware and alert about the importance of valuers and property valuations;
- more rigorous and systematically auditing fees for valuers;
- realistic delivery timelines enabling professionals to do quality work.

Fortunately, EU law facilitates fair fees for mortgage valuation. The Services Directive allows minimum fees as long as they are justified by reasons of public interest, such as the quality of services. The reasons identified by the Court of Justice, two of the highest relevance to valuations:

- 'public policy' given the ECB's responsibilities in ensuring the stability of the financial system and prudential and property market risk, and
- The protection of consumers and recipients of services' consistency and transparency and the correct commitment to people lives.

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> *"At some point, banks' commercial process decided that property valuers are simply another 'stamp' involved in the lending process, and they are treated as such. Nothing could be more mistaken."*

Conclusions

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#03
ESG and climate risks: redefining real estate valuation for banking risk mitigation

José Caetano Soares de Oliveira

Start When? Right NOW!

The intersection of climate change, real estate, and finance has shifted from theory to practice.

Floods, wildfires and heatwaves are no longer isolated events – they directly affect property values and collateral quality. At the same time, regulators such as the European Central Bank (ECB), European Banking Authority (EBA), and standard-setters like IFRS and ESRS are mandating climate-related disclosures and risk integration across lending and valuation practices.

Do we have the data we need? Yes, although information is available and improving, there are differences from country to country. Check what information you have available in your geography. Energy Performance Certificates (EPCs), hazard maps and NGFS1 climate scenarios now enable valuers and lenders to quantify climate exposure and energy consumption and embed it in financial decision-making. Portugal benefits from advanced EPCs, both in terms of the quality of the information and its availability. The same applies to maps and scenarios with climate change.

The regulatory landscape in Europe is at the forefront of embedding climate considerations into financial supervision. The ECB's Supervisory Guide on Climate Risks and the EBA Guidelines on Loan Origination and Monitoring set expectations for integrating environmental factors into credit policies and valuations. From 2026 onwards, EU banks will be required to climate disclosure mandatory for many institutions.

Meanwhile, the recast Energy Performance of Buildings Directive (EPBD) introduces minimum energy performance standards (MEPS), compelling upgrades and renovations across the building stock. The message is clear: **climate risk is now a decisions must reflect climate and energy performance. Its mandatory** – not part of it, or risk regulatory non-compliance that will lead to asset devaluation.

In preparing your guidance, always set your mind on these evolving factors:

Physical risks depend on direct natural events: floods, wildfires, heat, or sea-level rise; while **transition risks** are set by the people holding the power to shape the decarbonisation policies, carbon pricing, the setting of incentives or high-emission assets. Both categories are increasingly material to property valuation and banking metrics such as loan-to-**Value** (LTV) and **Loss Given Default**2 (LGD).

So now we can advance to the valuation. How can we incorporate ESG risk factors in a rational and economic way? Climate and ESG factors influence property values through multiple channels. Stick to the most relevant:

- **Revenue:** declining rents or higher vacancy in non-resilient assets
- **Operating costs:** rising insurance premiums, energy costs, and adaptation CAPEX
- **Liquidity:** longer selling times and higher discounts in high-risk zones

Valuers are adapting the three core valuation methods to incorporate these dynamics:

- **Income approach** – discount rates and cash flows adjusted for insurance, energy, or downtime risk
- **Cost approach** – reconstruction costs reflecting resilience and energy codes
- **Market approach** – comparables adjusted for EPC ratings, sustainability certifications and hazard exposure

Insurance as a market signal

Insurance markets are becoming a leading indicator of physical risk. Premiums are rising, exclusions are expanding, and **uninsurable zones** are emerging in parts of Europe. When coverage becomes unavailable, properties effectively lose part of their collateral value. For lenders, **insurability is now a proxy for climate resilience.**

> "Climate and ESG factors influence property values through multiple channels. Stick to the most relevant."

From real estate to banking risk

As collateral values shift, banks face direct exposure through their loan portfolios. Climate risk affects not only individual properties but also portfolio concentration and capital adequacy.

Revaluation triggers based on EPC grades, hazard exposure or insurance status are being built into loan monitoring frameworks.

Scenario testing, using the **NGFS orderly, disorderly, and hot-house world frameworks**, helps institutions quantify potential value-at-risk across 2030 and 2040 horizons.

> "Banks that pay valuations below a fair value will be contributing to the unsustainability of the valuation activity."

Take the 2023 **Storm Daniel floods in Thessaly, Greece**, as a case study: billions in damages, thousands of displaced people, and a temporary real estate liquidity freeze — illustrating how climate shocks can cascade through property and financial systems.

Governance and implementation

Leading banks are already embedding ESG adjustments and climate triggers in their valuation policies and lending rules.

Banks must observe the 'i' in ESG. GOVERNANCE in aspects related to the independence of valuers, usually reflected in a contract that sets both value and bank obligations. If, on contractor side, you are not willing to pay a fair and appropriate price, then you do not meet the governance criteria established in the ESG sustainability policy and must make the necessary changes. Banks that pay valuations below a fair value will be contributing to the unsustainability of the valuation activity. They will also be harming customers and shareholders, as they will not allow for data research, information analysis and the completion of an adequate valuation.

Addressing these challenges requires cross-functional coordination among **Credit**, **Valuation**, and **Sustainability** teams.

Conclusion

The convergence of ESG climate risk and governance requirements is transforming how banks and valuers assess real estate, but must also contribute to a more transparent and fair relation between the two. **A property's sustainability profile is no longer a reputational feature — it's a financial determinant**. As regulation tightens and data improves, the institutions that integrate climate intelligence into valuation and lending today will be best positioned to safeguard both asset quality and financial stability tomorrow. The valuers are the key providers. They must be aware, they must be proactive, but they must also be fairly recognized for their work, with appropriate fees, reflecting the importance of their reports for bank sustainability and long-term profitability.

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[1] The Network of Central Banks and Supervisors for Greening the Financial System (NGFS) launched at the Paris One Planet Summit on 12 December 2017, is a group of Central Banks and Supervisors willing, on a voluntary basis, to share best practices and contribute to the development of environment and climate risk management in the financial sector and to mobilize mainstream finance to support the transition toward a sustainable economy.

[2] The estimated amount of money a financial institution loses when a borrower defaults on a loan.

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#04

Are valuers the weak link in digitalisation?

Erik Schlooz

EVJ interviews Erik Schlooz, CEO of KATE Innovations[1]

Michael MacBrien: How do you see valuation digitalisation today in your native Netherlands and across Europe?

Erik Schlooz: Ten years ago, the first lenders began requesting structured data rather than just a report in Word or PDF. At first, it seemed like a small step, but it marked the start of a larger movement toward comparable valuations. In several countries, valuation models have since been introduced as the de facto standard, driven primarily by the explicit requests of clients.

The problem? Many of these models are black boxes. They produce results but provide little to no visibility into how the calculations are made. For special asset classes, such as operational real estate, valuers sometimes need to use workarounds in input fields to arrive at realistic values. As a result, many firms still maintain their own Excel models as a control mechanism and the foundation of their valuation process.

In the Netherlands, three major banks jointly took the initiative to develop a single valuation standard that made everything comparable: calculation models, reports, and the underlying real estate taxonomy. It was an important step toward greater market transparency.

In other European countries, the situation is more complex. Dozens of lenders and stakeholders are often involved, making it harder to achieve a single uniform standard. Still, a clear pattern is emerging: 90% of the data points are the same across countries. The differences lie mainly in emphasis, such as Germany's 'Mortgage Lending Value' or specific sustainability requirements elsewhere. The expectation is that this movement will ultimately lead to a European data standard for the entire valuation market.

> *"Lenders no longer want valuations only as paper reports but as reusable data."*

MM: What consequences do you see for the valuation profession?

ES: Valuers are lagging behind. For years valuers invested a lot to create the fastest word and excel modelling. These tools often efficient, require no large investments, and fit the existing business model, but clients are moving on. Lenders no longer want valuations only as paper reports but as reusable data. They need to analyse portfolios, monitor risks, oversee portfolios, and meet reporting obligations. Today, this often means valuations are retyped manually, an inefficient and error-prone process. The real question for valuers is: "How do I organise my own data, and can I deliver structured information alongside a report?"

MM: And how does your company help with that?

ES: The valuation profession is undergoing a rapid digital transformation. Modern valuation management systems allow valuers to structure their entire workflow and data, from conflict checks and instruction letters to the inspection process and the creation of reports in their own style. This makes it possible to achieve internal consistency while enabling data exchange with lenders as well as with public and private data sources.

This development ties directly into the acceleration we see on the side of financial institutions. Banks are increasingly automating the way valuations are reviewed and how assignments are distributed to valuers, often including the relevant data directly with the instruction.

As financiers continue to adopt such tools, valuers will no longer be able to ignore them. Digitalisation will not be optional but required. Embracing structured processes and interoperable data will be essential to ensure transparency, consistency, comparability, and efficiency across the valuation chain.

MM: It's understood that there's now a strong AI component to digitalisation and presumably your products integrate that. Can you explain?

ES: By structuring data in a consistent way, AI opens up a wide range of possibilities. On the one hand, it enables the automated collection of information from multiple sources, forming the foundation for intelligent applications. At the same time, valuers retain the ability to apply their own prompts and professional judgement, ensuring that their unique expertise continues to play a central role.

Depending on the asset type, available sources, and location, up to 85% of a report can be pre-prepared automatically. This allows valuers to shift their focus towards risk analysis and interpretation, in other words, the substantive and engaging aspects of the profession. Early results suggest this can accelerate the valuation process by 40% to 60%.

Some practical examples illustrate what this means in practice:

- Smart analysis of lease information: Upload a lease contract and, within seconds, key details such as terms, rents, and conditions are extracted, validated, and ready for use in a valuation model.
- Enrichment of transaction data: Because datasets are often incomplete, AI can automatically gather and structure missing information, resulting in more reliable comparisons and stronger substantiation of valuations.
- Interactive report review: AI can act as a second reviewer, checking whether substantiation is sufficient, risks are overlooked, or reasoning lacks consistency. This improves report quality and provides the valuer with a critical digital sparring partner.

> *"For valuers, the implication is clear: those who work with systems that generate uniform data will be in a stronger position to receive assignments."*

MM: You're talking about valuation data exchange with lenders, but are they ready for this?

ES: With the introduction of Basel IV and CRR3, banks are required to report more extensively and in greater detail. At the same time, the concept of property value has been formally introduced. Yet, the processing and assessment of valuation reports is still often carried out manually. To meet these new regulatory demands, the quality and consistency of data is critical.

To support this, a European taxonomy is being developed, which will provide clarity on the uniform meaning of individual data points. This common language enables better comparability and ensures that reporting requirements can be met across markets.

For lenders, this creates a strong incentive to adopt systems that can standardise incoming information. A Valuation Assessment System allows lenders to receive and review valuation data in a consistent way, regardless of the layout or format of the underlying report.

For valuers, the implication is clear: those who work with systems that generate uniform data will be in a stronger position to receive assignments. Since much of the manual work on the lender's side disappears, uniform data enables more efficient and transparent assessments of valuations.

MM: You say that your smart analysis of lease information is directly usable in your "valuation model". What do you mean by that?

ES: New tools make it possible to use AI to read lease contracts directly and transform the information into actionable data. This data can then be linked to a tenant's creditworthiness, enriched with additional information from external sources, and seamlessly loaded into valuation models and reports.

The valuer remains responsible for verifying the information, but the process provides deeper insight into the tenant profile and potential risks. This not only strengthens the foundation of the valuation but also adds measurable value to the report.

Beyond meeting requirements such as those defined by TEGOVA, these tools open the door to offering additional services or advice to clients. By combining structured data with professional expertise, valuers can move beyond compliance and provide richer, more strategic insights in their valuation reports.

MM: Your examples evoke a rich collaboration between your product and the valuer. How does that work? For instance, you say that AI can gather and structure additional transaction data. So, valuers first gather their own data and then turn to your product? Or is it the other way around with the valuer 'prompting' your product for input refinements?

ES: It is ultimately a combination of automation and expertise. By using AI to structure and analyse data, a large share of the underlying information can be generated and offered as suggestions. It is then the responsibility of the valuer to review and approve this input before it becomes part of the report.

> *"A new platform has been developed where an EVS-compliant report can be pre-filled up to 80% before the valuer even reviews it."*

At the same time, valuers can apply their own prompts, ensuring that specific descriptions or company-specific insights are incorporated into the text. For example, a research paper can be linked and combined with selected internal or external data points to provide additional context.

What remains essential, however, is that the valuer must always be able to explain how particular values and conclusions were reached. The use of AI enhances efficiency and consistency, but professional accountability and transparent reasoning remain at the core of the valuation process.

MM: On your website you discuss the importance of the valuer approaching AI in the right way: "Not 'how do I make my job as easy as possible', but 'how can I make AI as practical as possible for work and with the target group?'." How does KATE help with that?

ES: Of course, a default setup is provided to get started. Working with AI is a different way of thinking, and it takes some experimentation to find what works best for both the company and the valuer. We know that data is available in each country, and combining this knowledge is combined with client expertise to define the initial configuration, including prompts.

The implementation takes place in several stages, as companies usually gain new insights during the process about what is possible. Often, after just a few weeks, the question arises: *"If that can be done, then surely this can be done as well?"* This reflects a shift in mindset. The transition is guided step by step, ensuring that clients can both adopt the technology and learn to think differently about their processes.

MM: A lot of this seems to revolve around data exchange between valuers and clients. Can you elaborate?

ES: The guiding principle is that it is not the PDF report itself that matters most, but the underlying data. This shift enables seamless data exchange with both clients and data providers. For example, engagement confirmations from banks with basic property data can be received digitally and enriched with additional analyses. Similarly, sustainability partners can supply their reports, which valuers then verify during inspections.

A new platform has been developed where an EVS-compliant report can be pre-filled up to 80% before the valuer even reviews it. Local data sources are integrated directly, while AI tools provide further support. Importantly, the valuer always retains control: AI suggestions can be adjusted or overruled, as professional expertise remains decisive.

At the same time, changing banking regulations are forcing institutions to act on data compliance. While assignments and reviews are still often carried out manually today, the future lies in digital data exchange. Reports will be assessed largely automatically, accelerating processes and enabling deviations to be detected more effectively – forming the basis for a more meaningful dialogue between lender and valuer.

MM: That brings us to the heart of the matter. Up to 80% of the report is your product's 'suggestion' or 'options' which the valuer can 'override'. I suppose in practice you mean override if the valuer's experience leads him to suspect that something's wrong, for instance with the estimation of value. But how does the valuer check your various inputs that led to the 'suggested' estimation of value? A selling point of your company is that your product is less 'black box' than an AVM. How exactly?

> *"… not every datapoint is necessarily up to date. A building may, for instance, have just been fitted with double glazing that is not yet reflected in the datasets. In such cases, the valuer can adjust and steer the outcome, ensuring that professional expertise and on-site observations remain decisive."*

ES: Transparency is a central principle: from prompts to calculation models and external data points, everything is visible to the valuer. This ensures that the system always acts as a supportive tool rather than a replacement for professional judgement.

Calculation models in particular are often a topic of debate, as every valuer may have a different view. For this reason, it is possible to upload or connect one's own models within the system. What remains essential is that the valuer must always be able to account for the conclusions in the report and the values assigned.

At the same time, not every datapoint is necessarily up to date. A building may, for instance, have just been fitted with double glazing that is not yet reflected in the datasets. In such cases, the valuer can adjust and steer the outcome, ensuring that professional expertise and on-site observations remain decisive.

MM: Your website states that by taking on the less noble tasks, your products give valuers extra time to work on "real craftsmanship". What are you thinking of?

ES: With the new programme, valuation reports can be completed up to 40–50% faster. Around 80% of the report is pre-filled, and this information is also accessible through the inspection tool. This enables the valuer to make adjustments on site, add photos, and have everything synchronised instantly with the report, avoiding any loss of time.

The more data is integrated into the system, the more efficiently the processes can run. Over time, this creates a compounding effect where both speed and consistency in valuations continue to improve.

MM: I can certainly think of one "real craftsmanship" area: ESG. Banks are under EU regulatory pressure to include this in their valuations, and they have duly passed it on to valuers. Under EU law and practice, it's mostly the 'E' in ESG, not just energy efficiency, but also information on flood, earthquake, biodiversity, soil degradation and forest fire risk. Does KATE have a way of pulling all that together so that the valuer doesn't have to waste time with multiple requests to local authorities?

ES: Across Europe, there is growing initiative around ESG data. In the Netherlands and Belgium, we are currently working with CFP.[2] In the Netherlands, 80 ESG data points are now mandatory as part of the valuation process. Of these, 63 are filled automatically, including data on sustainability measures.

This level of integration is not yet possible in every country, which is why we invite local partners to work with us on optimising ESG data exchange across markets. Importantly, the impact on market value remains the responsibility of the valuer. While data supports the process, professional judgement continues to determine the final assessment.

MM: How do your products work on less sophisticated markets with less digitalised public information than in the Netherlands? Obviously, they take a hit, but are they still partially useful?

ES: A question I often hear is whether the entire process must run through the platform. The answer is that while KATE structures the complete workflow, it is also possible to configure individual components. The greater the volume of data available, the greater the acceleration in the process.

For example, the EVS and GRS are already embedded in the software, ensuring that every report produced complies with the required standards.

Looking ahead, we are actively seeking pioneers in each country to explore new possibilities together. We will also continue to make significant investment in this area over the coming period. Our message is clear: challenge us to push the boundaries further.

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[1] KATE Innovations is a Dutch PropTech company that develops innovative software solutions for the real estate industry. Their platform helps valuers, lenders, advisory firms, and financial institutions streamline the entire valuation process, from request to delivery, making it faster, more transparent, and more reliable. KATE works with leading players in the real estate and finance sectors, such as Cushman & Wakefield, CBRE and Savills, who rely on their technology to increase efficiency and ensure high-quality, data-driven valuations.

[2] CFP Green Buildings is a Dutch-based sustainability consultancy and tool provider that helps organisations, banks and building owners accelerate the transition to net zero and healthier buildings worldwide. They are active in 26 countries and combine digital tools, certifications, and consulting expertise to scale impact across millions of properties.

Yerevan, Armenia

#05 EVJ interviews Krzysztof Grzesik, new Chairman of the European Valuation Standards Board

Krzysztof Grzesik

Krzysztof Grzesik REV FRICS led TEGOVA for a decade. He succeeded Cédric Perrière as chairman of the European Valuation Standards Board in July.

Michael MacBrien: Why take the EVSB chair?

Krzysztof Grzesik: For me this appointment is an honour and a challenge. During my years as Chairman of TEGOVA I gained great satisfaction and extremely interesting with valuers across Europe and beyond and witnessing the development of European Valuation Standards to which I contributed to some extent. It's a relief for me to see that Jeremy Moody, the most outstanding contributor to several editions of EVS, remains active. Opinions may differ but there are both promising new entrants and seasoned veterans. I couldn't hope for more.

MM: So what now?

KG: The timing of EVS 2025's release was spot on because the EVSB had time to fully adapt the Blue Book to the major valuation impacts of the revised Capital Requirements Regulation and the Solvency II Omnibus Directive Regulation, making EVS 2025 cutting-edge. Although the Blue Book has the only existing guidance on 'property value' based on principles of European valuation criteria and a methodology for integrating energy efficiency into the estimation of market value, but the speed of change now is as never before, so we must urgently return to work.

"I've spoken to ECB risk analysis officials about ESG. They look to EVS for answers. And this is no abstract affair because across Europe banks simply shift the burden to valuers."

MM: What are the urgent new valuation topics which need to be tackled by the EVSB?

KG: The headline topics will be ESG. Property Value and ESG is the first text we'll require refinement and AI will be an adventure because we're only beginning to gauge its true impact on valuation practice. Indeed, TEGOVA will be working on two tracks simultaneously, the Blue Book and an AI Task Force. Fortunately some people will be on both tracks. The AI Task Force will also have top EVSB veterans Cédric Perrière and Thomas Ellis chairing. At a recent valuation conference in answer to the question, will we replace valuers? Actually AI I heard a speaker say no, but those of us who do not use AI will be. I agree, but only to a certain extent. I believe that the best clients will be impressed by the valuer's skills, necessary as AI will become, in generating reports through AI. After all, those same clients will be impressed with the same AI applications. Rather clients will value more than ever the valuer's independent judgement based on experience and an intimate knowledge of the market and its players, the willing buyers and willing sellers. If valuers are even faced with defending an opinion in court, typically in a claim for negligence or as an expert witness in a dispute, I believe that it will be judges or tribunals be convinced by AI-generated evidence.

MM: What do you mean by refining guidance on ESG and Property Value?

KG: EVS 2025 focusses on the energy efficiency component of 'E' for the good reason that the regulatory pressure is to upgrade the energy efficiency of the building stock to achieve net zero and is transforming the market. No other aspect of ESG approaches that, and incorporating 'S' and 'G' is difficult for valuers. In the last issue of EVJ, two valuers from Germany, Chairman of the Chamber of Independent Appraisers of Bulgaria, Ivaylo Ivanov and EVSB because his and Tzenka Bojilova's joint article in this issue, Ivaylo and Tzenka they're way ahead on this and go beyond energy efficiency to the broader natural risk factors such as flooding.

As for Property Value, notwithstanding its supposed implementation as of January this year, so far take up by the banks has been slow with some resisting the change and some continues to be debate about interpretation and methodology. The EVSB will need to expand its current guidance in EVS with a view to harmonising practice in this area across Europe.

MM: The TEGOVA General Assembly decided that EVS will be the last set of the classic comprehensive standards books published every four or five years with no changes in between. How do you see EVS work in this future?

KG: The decision follows the idea of European Business Valuation Standards Board Chairman Ivars Strautiņš and his colleagues to create a new set of standards, lined EVS limited to standards, methodology and code of conduct only. The Blue Book also including crucially the Guidance Notes moves to a permanent digital format and the TEGOVA website and can be modified as necessary. This change from the Blue Books. The Blue Book will become a much reduced about 40 pages of principles and in a more user friendly style. It is intended the Guidance Notes which will require the EVSB's constant attention to a rapidly changing legislative environment. The core standards have been developed over the last 50 years and nowadays require minimal refinement and change.

There's also a powerful presentational aspect to this. The sea change we are experiencing now in relation to the classic standards book with the rest relegated to some obscure section of the website. The website has to be developed to ensure that both Standards and Guidance Notes readily stated out, because that's the section of interest for the valuation community, an egoria. We have to be ahead of the curve just right. Modern valuation challenges and increasing EU regulation of the profession require it.

MM: In the March 2025 EVJ you appeared alongside Paulo Barros Trindade at a meeting with VDGI and EBA. Where is there any possibility of standards convergence?

KG: First of all we need to dispel the myth that IVS, EVS and RICS are in competition with one another. Each has a different emphasis and true purpose. IVS are broad in nature with a worldwide remit. EVS are not surprisingly more detailed focusing on Europe and in lockstep with EU law, and the RICS Red book sets out rules for its members whilst incorporating IVS. Much credit is due to the RICS which kicked off the standards-setting process back in the mid-1970s with the publication of the first red book. What is important for the future is continuing dialogue between the IVSC, TEGOVA and RICS as well as our observer member standards setting bodies in North America. We do in fact agree on the most important valuation concepts and methodologies.

MM: How do you see the state of the valuation profession right now and in the years to come? What advice would you give to a graduate contemplating a valuation career?

KG: The main problem is an ageing profession. Nowadays graduates seeking a career in real estate are more attracted to supposedly better paid sectors such as investment development and commercial agency. Technological advances and AI will no doubt also lead to less internships for budding valuers. But a diminishing pool of valuers should in theory lead to brighter prospects for young valuers. If you enjoy the subject, please persevere. Its qualification you will join an in-demand elite.

As discussed above, valuers will need to acquire skills in using AI as a valuable tool but the fear that the technology will replace valuers is misplaced. Valuation will become more complex with the interconnection of "property value" and the growing need to report on ESG factors usually requiring consideration of the unique features of each property valued following inspection. Also, the old adage that valuation is both an art and science is still true today. Valuers' intuition, knowledge and experience are key in the assessment of value, a fact which European Valuation Standards will frequently emphasise.

MM: You are in Ukraine as we speak, carrying out a mission for the World Bank. Can you tell us anything at this stage?

KG: Notwithstanding the Russian aggression, the country's valuation profession is very much alive and operating under very difficult circumstances. In recent years, the Ukrainian Valuation Bureau (UVB) is the valuation profession's regulator, with the assistance of the World Bank. The bureau has been promoting a new draft law on valuation, now before the Ukrainian Parliament "Verkhovna Rada" for enactment. If and when the legislation comes into force, European Valuation Standards will feature prominently given Ukraine's chosen pathway towards EU membership.

In this connection, the SPFU in conjunction with the World Bank Group, invited me to deliver a two day training session on European Valuation Standards to a group of 40 top valuers to equip them with the knowledge about EVS which could be disseminated further down the line to those engaged in valuation across Ukraine (Ukraine's Train the Trainers') - ten hours on the Blue Book (trip to and fro valuer included) interspersed with lively discussion on market value and property value, the European Green Deal, Code of Conduct and methodology. This was a fascinating and unpalatable auditorium issues of valuation practice in a number of countries so much of Europe.

#08
Modern approaches to business and digital asset valuation in the context of disruptive change and ESG factors (Part I)

Dmytro Ivashkovskyi

1. Introduction

Business valuation represents a fundamental component of strategic decision-making in the contemporary economy. The rapid digitalization and emergence of global economic and geopolitical turbulence, accelerated digital transformation and the integration of ESG considerations (Social, and Governance) standards, the traditional approaches to the valuation of existing methodological limitations in assessing modern enterprises. In today's business environment, the role of intangible assets, and creating significant value for companies, is growing rapidly. Traditional valuation methods, which were developed in the era of industrial economy, often do not fully reflect the real value of such assets. This leads to the need for a more in-depth study of the limitations of traditional approaches and the search for new, more effective methods for assessing the value of intangible assets. Therefore, the topic is becoming increasingly relevant.

Key questions that arise include:

- How can digital assets, intangible resources, and ESG factors be quantified in valuation models?
- Is it possible to develop a reliable framework that integrates these variables into existing methodologies?
- How do different value-adjustment approaches impact the final valuation indicator?

2. Digital assets and intangible resources

Digital assets include software databases, algorithms, patents, AI models, and proprietary data. Their value is determined by the company's operational efficiency, reputation, organizational cultures, innovation ability and reputation. Even how is the digital era, digital assets have become one of the key sources of competitive advantage and growth for companies in the technology and data-driven industries business operations, development of platform-based economies, and the proliferation of artificial intelligence and machine learning technologies. Despite their significance, digital assets valuation concepts, introducing new challenges for both users and investors.

Valuing digital assets is a complex, multi-stage process that requires a deep understanding not only of economics and finance, but also of the technological characteristics of digital resources, the regulatory environment, as well as risk and sustainability factors. The main challenge is to offer a critical overview of current methodological approaches, challenges and recommendations for reliable and applicable digital asset valuation.

Types of Digital Assets

A successful valuation requires a clear classification of the various types of digital assets. Primarily, this includes software, which can be developed in-house, acquired, or custom-developed by contractors. These same databases and user data relating to customer behavior and market information. Algorithms and AI models – the key elements of automation and data analysis – are also considered digital assets. Digital brand and reputation represent the monetary value associated with digital services and user experience. Ecosystems of internet users and service providers, such as platform-based business models, also belong to this category. Finally, intellectual property patents, licenses) in the digital domain is a key component of digital assets [1].

3. Valuation approaches

One of many pieces of research (Brookings, 2023) shows that over the last 20 years the capitalization of companies in developed markets stems from intangible rather than assets. Standard accounting and financial models often underestimate the real fair value adequately, leading to significant discrepancies between market and book values.

Traditional valuation approaches include the Discounted Cash Flow (DCF) method, market comparables, and asset-based approaches. The DCF method is based on projecting future net cash flows that the company is expected to receive and discounting them to their present value using the appropriate rate. This method is widely used for companies with stable and mature companies with predictable cash flows. The market comparables method multiples (e.g., EV/EBITDA, P/E) from companies in the same industry or market approach assesses firm value based on the prices of similar companies in the sales. These models are based on the liquidity of reliable data, market stability, and the presence of a sufficient number of reasons—especially in early-development or high-tech companies. Asset-based approaches are increasingly criticized because they ignore the real value of intangible assets, which represented a fundamental source of competitive advantage in the digital economy.

As an example, from the UK-based startup valuation practice, the Berkus method and risk-factor summation-based methodological algorithms can rapidly create substantial market value. The primary advantage of these were intangible in nature—algorithms and data—a significant part of the valuation—all of which were integrated into the valuation models through dynamic simulation tools.

Scenario and Real Options

The real options approach represents a methodological enhancement to DCF, as it takes into account the flexibility of management. It is based on the principle that management can make decisions depending on market circumstances: for example, to delay, expand, or reduce investments. This method is particularly useful for companies in high-tech and mature companies with predictable cash flows. These models are based on multiples (e.g., EV/EBITDA, P/E) from companies in the same industry or market approach assesses firm value based on the prices of similar companies in the sales. These models are based on the liquidity of reliable data, market stability, and the presence of a sufficient number of reasons—especially in early-development or high-tech companies. Asset-based approaches are increasingly criticized because they ignore the real value of intangible assets, which represented a fundamental source of competitive advantage in the digital economy.

Thus, there is a growing need to integrate these methods with the specific characteristics of digital assets. Hybrid valuation methods include:

- DCF with adjustments for digital premiums or revenue corrections
- Real options models for valuing software assets
- Market methodsbar comparables) segmented by the degree of digitalization
- Direct value adjustment methods supported by documentation of digital resources.

The Role of Technology and Artificial Intelligence

The integration of artificial intelligence (AI) and big data analytics has significantly transformed valuation methodology. AI enables the processing of large volumes of data and the use of market behavioral models to forecast cash flow forecasting, and the automation of user analysis. The use of alternative data sources—including sentiment analysis on social media, e-trading platforms, and understanding of public perception and reputational capital.

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Valuation of Intangible and Digital Assets

Traditional financial statements often fail to include adequate information on intangible assets, which can lead to a significant dominant share of a company's value. This is especially relevant in the case of e-commerce, biotechnology, and digital platforms. In such cases, the use of real options valuation, as well as network effects can be exceed the book value of the company [2].

Rabindra Co., a company in the sharing economy sector, has been valued primarily on platform potential and customer loyalty. A detailed analysis of these components would significantly underestimate its value. Therefore, the valuation models use metrics such as the number of active users, the frequency of repeat transactions and the estimate digital asset value.

Bridging Theory and Practice in Modern Business and Digital Asset Valuation

This first part of the paper has provided a comprehensive overview of the limitations of contemporary approaches to valuation, with a particular emphasis on the importance of digital and intangible assets. Innovative models such as discounted cash flow, market comparables, and real options theory, scenario modeling, and the integration of artificial intelligence into valuation processes. It has been demonstrated that traditional models, which were developed in the industrial economy, are not always able to adequately reflect the real value of companies in the digital economy, where the main drivers are data, algorithms, network effects, and the ability to scale quickly. The key role of ESG factors in the formation of long-term value and the risks associated with their insufficient consideration in traditional models are also substantiated.

In the following second part of this article, the focus will shift to the practical implementation of the theoretical concepts and to validation in practice. Special emphasis will be placed on valuation standards, above all the European Valuation Standards 2025 (EVS 2025) and the International Valuation Standards 2020 (IVS 2020). These standards set out the principles and requirements for the valuation of various types of assets, including digital and intangible assets. It will also be examined how the International Valuation Standards (IVS), whose framework is more universal, differ from the European standards in their approach to the valuation of digital assets. Particular attention will be paid to the practical application of these standards in the context of digital economy companies, as well as the challenges and limitations associated with their use in real-world conditions.

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User-engagement – Low engagement with the product, service, or content. High user engagement can lead to increased monetization potential.

It represents the estimation of the total economic value that a user can generate over a single-user over the entire relationship with the user remains active. Increasing the customer's lifetime value helps the company to better plan its marketing strategies.

Prof. Dr. Dmytro Ivashkovskyi[3] is a renowned professional in valuation and the author of the first Business Valuation textbook in Ukrainian language published during the country's transformation period, turning towards a market-based model, as well as comprehensive financial valuation analyses. His expertise encompasses business valuation, M&A, and complex financial modelling. He is also a financial analyst, and applied Excel, PowerPivot, and Word methodologies to research and practice. His research interests include ESG factors, digital transformation, and innovative risk-management frameworks.

#07 Sustainable technology for the production machine

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Introduction

In the world of modern manufacturing, the level of the value of technical equipment is very important in the production process. Starting from the process of procurement or acquisition over. Maintenance of machinery and equipment is the key to the success of the production process. Machinery and equipment that are not maintained will be at above all sustainability as a long-term investment in the production process in the manufacturing industry.

Machinery that use electronic resources and automation will be more and more in the manufacturing industry in the future. Machinery and equipment that are not maintained will be at above all sustainability as a long-term investment in the production process in the manufacturing industry.

Lower operating costs.

Modern energy-efficient machines often use less energy than older models. This can lead to significant cost savings over the machine's lifetime.

Competitive advantage.

Companies using modern machines can produce goods more efficiently and with higher quality than those using outdated equipment. This can give them a competitive advantage in the market.

Improved safety.

Modern machines often have built-in safety features that can help prevent accidents and injuries. This can reduce the risk of downtime and lost productivity.

Increased flexibility.

Modern machines can be easily reconfigured to produce different products or to meet changing customer demands. This can help companies stay agile and responsive to market changes.

Sustainability.

Modern machines can be designed to be more sustainable, using less energy and producing less waste. This can help companies reduce their environmental impact and meet sustainability goals.

Quantifiable Issue of LCCD process Involves

Modern energy-efficient machines often use less energy than older models. This can lead to significant cost savings over the machine's lifetime.

Figure 1. Basic design groups of a production machine (Source: Author)

Table1 presents the analytical tool of the Life Cycle Cost Design (LCCD) in the form of a matrix. The matrix is a combination of the rows of LCD building process in which the process of building LCCD in the form of a matrix includes activity, criteria, energy consumption, and the level of the value of the energy consumption in the form of a matrix.

Variable	Activity	Criteria	Energy consumption
Quantity	Quantity of activity	Quantity of criteria	Quantity of energy consumption
Main variable	Activity	Criteria	Energy consumption
Variable dependent	Activity	Criteria	Energy consumption
Variable independent	Activity	Criteria	Energy consumption
Variable control	Activity	Criteria	Energy consumption
Variable moderator	Activity	Criteria	Energy consumption
Variable intervening	Activity	Criteria	Energy consumption

Table1. Comparison of generalities of LCCD processing process sources (Ir. and Md Ed)

The above table does not simply compare the value of the energy consumption in the form of a matrix but also in the form of the value of the energy consumption in the form of a matrix. The grant adjustment of the purchase price in the form of a matrix is also in the form of a matrix. The above table does not simply compare the value of the energy consumption in production, the approach applies the value of the energy consumption in the form of a matrix. The above table does not simply show the annual obsolescence of the equipment in the form of a matrix in the form of a matrix.

- Energy Conversion Factor (ECF)
- Energy Consumption Factor (ECF)
- electricity consumption

Table2 presents the analytical tool to capture the difference in the energy consumption in the form of a matrix in the form of a matrix in the form of a matrix.

Energy Conversion Factor (ECF)

The Energy Conversion Factor (ECF) is a key parameter used to express the relationship between the energy input and the energy output in a system. It is commonly used in various fields, including engineering, physics, and the ECF quantifies the ratio of the useful energy output to the total energy input, providing a measure of the system's efficiency. As one of the factors for correcting the energy consumption in the form of a matrix in the form of a matrix in the form of a matrix. The ECF is calculated by dividing the energy output by the energy input. The ECF can be expressed as a percentage or a decimal value, with higher values indicating greater efficiency. The ECF is also known as the technology based on its consumption in the form of a matrix in the form of a matrix. The above table does not simply compare the value of the energy consumption in the form of a matrix in the form of a matrix.

Activity	Criteria	Energy consumption
Number of units per day		
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

Table 2. Determination of working time per day

Key	Activity	Criteria	Energy consumption
Activity	Activity	Criteria	Energy consumption
Activity	Activity	Criteria	Energy consumption
Activity	Activity	Criteria	Energy consumption
Activity	Activity	Criteria	Energy consumption
Activity	Activity	Criteria	Energy consumption
Activity	Activity	Criteria	Energy consumption

Table 3 – Time loss and deed time

Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

Table 4 – Operating time of the process

Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

Table 5 – Energy Conversion Factor (ECF) and Energy Consumption Factor (ECF)

Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

The Total Energy Factor (TEF) is a measure of the overall energy efficiency of a system, taking into account both the energy input and the energy output. It is calculated by dividing the energy output by the energy input, and is typically expressed as a percentage. The TEF is a useful tool for comparing the efficiency of different systems, and for identifying areas where energy can be saved. The TEF is also known as the total energy factor or the energy efficiency ratio.

Figure 2 – Comparison of the time process of the model

Time allocations are summarized based on a comparison of the time process of the model. Time allocations are summarized based on a comparison of the time process of the model. Time allocations are summarized and standardized based on the time process of the model. Time allocations are summarized based on a comparison of the time bending process with the TEM and TETI time process of the model. Time allocations are summarized based on a comparison of the time process of the model.

Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

Table 6 – Time allowances for setting product bands: source(ST)

Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

Table 7 – Comparison of time bands vs. time process

Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption
Activity	Criteria	Energy consumption

Table 8 – Time Correction Factor(TCF)

The Time Correction Factor (TCF) is a factor used in time and motion studies to compare the LCD bending press being observed to the standard or expected time for the task. It is used to adjust the observed time to account for factors that may affect the performance, such as fatigue or unfamiliarity with the task.

$$SPC = (PCU/S) \times 100$$

where SPC is the standard time per piece, PCU is the rating price of a new item of equipment, and S is the standard time per piece. The TCF is typically expressed as a percentage, and is the ratio of the observed time to the standard time.

The TCF is used to account for the fact that it is not always possible to maintain the same pace of work throughout the entire task. It is difficult to consistently perform the same task at the same pace for the entire duration of the task. The TCF is used to adjust the observed time to account for these variations in pace.

In these considerations, it is necessary to use a TCF that is greater than 1.0. This indicates that the observed time is longer than it the companies market time process. A TCF of 1.0 indicates that the observed time is equal to the standard time. A TCF less than 1.0 indicates that the observed time is faster than the standard time. The TCF is a useful tool for comparing the efficiency of different systems, and for identifying areas where energy can be saved. It is also known as the technology based on its consumption and energy efficiency ratio. It is also known as the technology based on its consumption and energy efficiency ratio.

$$CPI = (EPC/EPCT) \quad (1)$$

where CPI is the Energy Correction Factor (ECF), EPC is the energy price, and EPCT is the energy price of the time.

The valuation of older generations of LCD bending press machines

Variable	Activity	Criteria	Energy consumption
Quantity	Quantity of activity	Quantity of criteria	Quantity of energy consumption
Main variable	Activity	Criteria	Energy consumption
Variable dependent	Activity	Criteria	Energy consumption
Variable independent	Activity	Criteria	Energy consumption
Variable control	Activity	Criteria	Energy consumption
Variable moderator	Activity	Criteria	Energy consumption
Variable intervening	Activity	Criteria	Energy consumption

Table 9 – Valuation of older generations of LCD CPM bending press using the Energy Correction Factor (ECF)

To avoid excessive underestimation it is necessary to use a TCF that is greater than 1.0. This indicates that the observed time is not fair in general, a value of 20 to 30 percent is typically used for the TCF. The TCF is a useful tool for comparing the efficiency of different systems, and for identifying areas where energy can be saved. It is also known as the technology based on its consumption and energy efficiency ratio. It is also known as the technology based on its consumption and energy efficiency ratio.

Conclusion

In a competitive environment, the value of technical equipment is very important in the production process. Machinery and equipment in industrial transport energy efficiency is the key to the success of the production process. Machinery and equipment that are not maintained will be at above all sustainability. Sustainability is no longer an option but a necessity in the modern world. Companies that embrace sustainability will be better positioned for success in the future.

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#08 AI Act impacts on valuation practice

Michael Boehm Rics

Regulation (EU) 2024/1689 on Artificial Intelligence

Before considering the AI Act it is important to observe that the regulation is usually marketed by Silicon Valley as the "Brussels Effect" (Bradford, 2020). This refers to investors. The reality is that EU policy is strongly geared to supporting investment in innovation. The AI Act contains:

- Computing power in the EU is publicly accessible through the European network of cutting-edge supercomputers deployed by the **European High-Performance Computing Joint Undertaking** (EuroHPC). This network provides AI innovators and research organisations with the computing power, data and cooperating resources to train and finetune models, linking to high-quality test spaces and enabling broad participation in cutting-edge model development.
- The A Continent Action Plan (launched in April) accelerates and intensifies:
  - computing infrastructure by strengthening the network of AI factories and establishing resource-efficient Gigafactories for training complex models at high-quality data in AI factories.
  - stimulating the further development of AI algorithms and leveraging their adoption in the EU's strategic sectors.
  - reinforcing AI skills.

These accelerated initiatives to ensure European sovereignty and competitiveness are supported by a regulatory framework envisaged by the AI Act. It's primary objective against the harmful effects of AI systems is to establish harmonised rules and proportionate responses by national authorities that could fragment the EU internal market.

The AI Act introduces a uniform framework in the EU based on four levels:

- **Minimal risk**: most AI systems such as AI-enabled video games or spam filters can be developed and used in line with existing law without additional legal obligations.
- **Specific transparency risk**: systems like chatbots must clearly inform users that they are interacting with a machine, while certain AI generated content must be labelled as such.
- **High risk**: high-risk AI systems such as AI-based medical software or AI systems used in recruitment must comply with strict requirements, including risk-mitigation systems, high quality of data sets, clear user information, human oversight, etc.
- **Unacceptable risk**: for example, AI systems that allow 'social scoring' by governments or companies are considered a clear threat to people's fundamental rights and are therefore banned.

Supervisory powers and tasks are shared between:

- the **European Commission** (called the AI Office) and the **EU Board** (a Scientific panel of independent experts/Art. 68). The EU Board (Member States' representatives) advises the Commission's function of contributing to the implementation, monitoring and supervision of AI systems and general purpose AI models (Art. 2 (40)).
- **National competent authorities** which must set up at least one notifying authority and one market surveillance authority (Art. 70)

A **European Artificial Intelligence Board** composed of one representative per Member State monitors the harmonised market surveillance authorities, helps coordinate joint investigations, issues practices and supports the Commission and other Union institutions (Articles 65/66).

Relevance for the practising valuer

Much of the law does not apply to valuers but it is the broad principles of AI regulation. Nonetheless it does also harmonise rules on the use of AI systems and it applies to deployers of AI systems defined as "a natural or legal person, public authority, agency or other body using an AI system **under its authority** except where the AI system is used in the course of a personal non-professional activity (Art. 3(4)). Clearly valuers fall into this category.

This could be interpreted as extending the AI law's extraterritorial reach somewhat, as by such persons using AI in the EU, but it is not clear that this is importantly because the rule is to be kept reasonable to exclude the self-employed. To be clear, valuers are not deployers of different levels of literacy among service providers.

Article 5 - Prohibited AI practices

There is only one that could possibly apply to valuers:

5.1 the placing on the market, the putting into service for this specific purpose, or the use of an AI system that deploys subliminal techniques beyond a person's consciousness or purposefully manipulative or deceptive techniques, with the objective, or the effect of materially distorting the behaviour of a person or a group of persons by appreciably impairing their ability to make an informed decision, thereby causing them to take a decision that they would not have otherwise taken in a manner that causes or is reasonably likely to cause that person, another person or group of persons significant harm.

5.1 (b) exploiting any of the vulnerabilities of a natural person or a specific group of persons due to their age, disability or a specific social or economic situation, with the objective, or the effect, of materially distorting the behaviour of that person or a person belonging to that group in a manner that causes or is reasonably likely to cause that person or another person significant harm.

5.1 (c) the evaluation or classification of natural persons or groups of persons over a certain period of time based on their social behaviour or known, inferred or predicted personal or personality characteristics, with the social score leading to either or both of the following:

(i) detrimental or unfavourable treatment of certain natural persons or groups of persons in a social context that are unrelated to the contexts in which the data was originally generated or collected;

(ii) detrimental or unfavourable treatment of certain natural persons or groups of persons that is unjustified or disproportionate to their social behaviour or its gravity.

One could relate this to U.S. Congressional hearings of questions about inaccurate practices that cause minority neighbourhood tools to be undervalued and overvalued in ways even though the objective conditions were the same.

Article 26 - Obligations of deployers of high-risk AI systems combined with Annex III – Classification rules for high-risk AI systems and Annex III - High-risk AI systems referred to in Article 6(2)

Article 26 lays down a lot of user requirements for deployers of high-risk AI systems including relevance of data input. It has been the case with AVMs on **the question is whether the AVM is a high-risk system or not a high-risk one and if Deployed by**, valuers. Nothing in Annex III could concern valuers except possibly:

ANNEX III

High-risk AI systems referred to in Article 6(2)

5. Access to and enjoyment of essential private services and essential public services and benefits:

(a) AI systems intended to be used to evaluate the creditworthiness of natural persons or establish their credit score, with the exception of AI systems used for the purpose of detecting financial fraud.

But it seems doubtful that this could apply. Even if the AVM is using an AVM(A) using machine learning, it is not clear that it is a decision-making system or a system that is used an input to the bank's credit scoring. A valuation report is not even the property of a bank credit scoring. See relevant commentary at Article 26.

Article 50 - Transparency obligations for providers and deployers of certain AI systems

No relevance to valuers. They don't use emotion recognition systems or biometric categorisation systems or systems that generate or manipulate image, audio or video content constituting a deep fake.

Article 86 - Right to explanation of individual decision-making

> Any affected person subject to a decision which is taken by the deployer **on the basis of the output from a high-risk AI system listed in Annex III**, with the exception of systems listed under point 2 thereof, and which produces legal effects or similarly significantly affects that person in a way that they consider to have an adverse impact on their health, safety or fundamental rights shall have the right to obtain from the deployer clear and meaningful explanations of the role of the AI system in the decision-making procedure and the main elements of the decision taken.

This is only about high-risk AI systems. It only applies to valuers if their AI or AVM/AI using valuation reports are considered to be part of bank credit scoring. See relevant commentary at Article 26.

Article 56 - Codes of practice

1. The AI Office shall encourage and facilitate the drawing up of codes of practice at Union level in order to contribute to the proper application of this Regulation, taking into account international approaches.

2. The AI Office and the Board shall aim to ensure that the codes of practice cover at least the obligations provided for in Articles 53 and 55.

Those articles have obligations for AI providers and not deployers. So, no mention of practice under Article 56 are not relevant to valuers.

Article 95 - Codes of conduct for voluntary application of specific requirements

1. The AI Office and the Member States shall facilitate the drawing up of codes of conduct intended to foster the voluntary application to AI systems, of specific requirements to all AI systems, on the basis of clear objectives and key performance indicators to measure the achievement of those objectives, including elements such as, but not limited to:

(c) promoting AI literacy, in particular that of persons dealing with the development, operation and use of AI.

It seems clear that "persons" dealing with the … use of AI would cover valuers.

Automated valuation models (AVMs)

AVMs have been a source of frustration to theory their manufacturers could be considered as providers of AI systems and subject to the AI Act's provisions for providers of high-risk AI systems. But the AI Act seems not to have the objective of AI systems like search engines rather than those integrated into other products.

The closest (but tenuous) link is with AI systems intended to be used to evaluate the creditworthiness of natural persons or establish their credit score (Annex III).

More likely, the AI element of AVMs will be subject to the General Data Protection Regulation article 22(1)(a) in particular the requirement to have a clear explanation of processes, systems and capabilities (portal).

The AI act is indicative of the challenge facing the valuation profession and of what needs to be done

TEGOVA will need to take account of these aspects of the AI Act but also of other and other relevant phenomena including the AI Act's objective to reduce the risk of speed, in valuation. An elsewhere and TEGOVA is acting to help the profession in its response to the challenge of AI and other relevant phenomena.

A Code of Conduct is constantly important. In the current EU Code of Conduct, the 10 relevant provisions would seem to be:

- the duty of care to the institutional client (CC 1.1) and to the public (CC 4) use and maintenance of human oversight; and
- the obligation to exercise professional judgement objectivity and professional understanding work – Would involve employing professional judgment to the AI-generated parts of valuation reports.

But for such a professional new change, the Code of Conduct (CC 1.1) and the AI-specific Code may be necessary.

In particular, it will be necessary to consider the extent of the client's right to know:

- whether the valuer used AI
- at what level of AI use the client's right to know kicks in.

For instance 100% new-use AI but that's just part of the factor that has the valuer knows nothing about open" – Would be the extensive use of AI in the AVM.

But what about image recognition for property inspection e.g. structural analysis or automated report generation?

– and what efforts were made to ensure verification of the accuracy and veracity of AI findings.

The next part of the solution could be TEGOVA standardised AI usage disclosure requirements for valuation reports.

Perhaps even more important than a code of conduct or a set of rules complimentary is an **valuers' AI skills** which TEGOVA is addressing. AI literacy will become paramount in AI skills are the prerequisite of ethics. It is doubtless no coincidence that AI literacy is the first operative article in the AI Act.

"In AI, skills are the prerequisite of ethics. It is doubtless no coincidence that AI literacy is the first operative article in the AI Act."

In consequence, TEGOVA's Board of Directors has set up a Task Forces to address:

1. Regulation, Ethics and Standards
2. Training and Professional Development
3. Technology Monitoring and Validation of Cases of Use of AI
4. Data Governance and Confidentiality and Transparency
5. Communications

and carry out a short survey to form the basis for a study identifying training gaps, ethical challenges, and cases of use.

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